

SERVICES OVERVIEW

What are *your* technology needs?

PlanetMagpie provides **comprehensive IT consulting services** to clients in the **San Francisco Bay Area, California and the US**. We operate in four Divisions, which means you can partner with a single provider for all your IT needs.



Our **IT Consulting Division** specializes in architecting new networks, and installing / supporting popular Microsoft products. Whether your company wants to migrate to Exchange 2010, or wants to protect systems from disaster, PlanetMagpie provides the expertise needed for your essential IT systems.



Our **Network Support Division** handles day-to-day maintenance and troubleshooting of your network, and provides helpdesk support for your users either onsite or remotely. It's a cost-effective alternative or supplement to your in-house IT support.



Our **W3 Services Division** offers award-winning web design and a full range of web development options including CMS and ecommerce. Search engine optimization, email marketing, and social media consulting services ensure that your site gets visitors. Leverage the Web to beat your competition.



PlanetMagpie's **Business Hosting Division** delivers secure hosting with 99.8% uptime on the industry's highest-quality servers and routers. Host file servers, websites, email, databases, web applications, or OCS telecom with us, and your systems will perform at their optimum level. With nightly backups.

WHAT SETS PLANETMAGPIE APART FROM OTHER IT FIRMS

- » A Microsoft Gold-Certified Partner with 10 specialization competencies—only 1% of Microsoft partners achieve Gold-level status
- » Preferred by Microsoft—we've introduced many new Microsoft technologies to Silicon Valley businesses, including OCS, Exchange 2010, Data Protection Manager, SBS 2008, and MOSS 2007
- » 15 trusted hardware & software partners round out our end-to-end IT solutions
- » Highly trained Network Support engineers focus on preventative maintenance, helping you avoid costly emergency repair
- » Ranked as a "Top 5 Silicon Valley Web Design Firm" 6 years running by San Jose Business Journal

OUR COMPREHENSIVE IT SERVICES

- » Network Architecture/Implementation
- » Cloud Computing
- » Complete IT Start-Up Services
- » Windows Server and SBS 2008 installations
- » Hardware and Software Sales Consulting
- » On-Call Network Support
- » Network Support SLAs
- » VoIP-based phone systems with OCS
- » Web Design and Development
- » Web Marketing
- » Web Hosting
- » Managed Services Hosting

Outlast your competition by keeping your budgets low. Keep budgets low by outsourcing IT services to PlanetMagpie.

CERTIFICATIONS & PARTNERS

Microsoft
GOLD CERTIFIED
Partner

Microsoft
Small Business
Specialist

IBM

CISCO

Juniper
NETWORKS

Dialogic

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